

Produkte aus Blech – da wird was draus!

*Feinblechbearbeitung/Blechkonstruktionen
aus Stahl, Edelstahl und Aluminium.*

NM Stahlgeräte GmbH • Schützstraße 29 • D-56581 Kurtscheid

Recipient Operating organisation
Organisation name
Street / house number
Postcode / City
Country

Kurtscheid, the DATE

Field Safety Notice

Customer information and instructions to the operators

concerning

Water massage device **medi stream**[®] 3000

Sender / manufacturer of the water massage beds:

NM Stahlgeräte GmbH
Martin Hermann
Product Manager and QMR
Schützstr. 29
56581 Kurtscheid
Germany

Adressee:

To all operators of medi stream 3000 water massage devices with acrylic panelling

Description of the problem and the cause:

We have noticed that it is possible to reach with fingers into the appliance when trying to reach the main switch of the device. If a cable or insulation on the main switch is damaged, there is a possibility of coming into contact with a live part.

The potential risk is to be classified as very low and only exists for persons who operate the main switch.

There is no risk for patients being treated with the appliances.

The devices may and can still be used.

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Schützstraße 29, D-56581 Kurtscheid, Tel: +49 (0) 26 34 96 70-0, Fax: +49 (0) 26 34 96 70-11, info@nm-stahlgeraete.de, www.nm-stahlgeraete.de

Westerwald Bank eG Hachenburg

IBAN: DE55 5739 1800 0079 4412 01

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HRB Nr. 12243 Amtsgericht Montabaur, Geschäftsführer: Dipl. Ing. Norbert Menzenbach

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What measures do you, the operator need to take?

- The appliance may continue to be operated.
- The main switch must no longer be operated.
- Affix the enclosed safety instruction sticker to the acrylic panel near the main switch.
- Only use the mains plug to switch the appliance on and off.

Note: If the appliance is only to be switched off for a short time (e.g. for a reset), disconnect the mains plug and wait at least 30 seconds before reconnecting the mains plug.

**Switch off device by pulling / disconnect the mains plug.
To switch on device plug in / reconnect the mains plug.**



Do not operate the main switch

Note: The illustration shows a medi stream 3000 in right-hand head end version. In the left-hand head end version, the device is to see as a mirror image. In this variant, the main switch is located at the bottom right.

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Passing though of the here described information:

- Please ensure that all employees in your organisation who may handle the switch and other persons who need to be informed are aware of this Field Safety Notice. If you have supplied the product to a third party, please forward a copy of this information or inform the contact person listed below.
- Please keep this information at least until the action has been completed.
- The German Federal Institute for Drugs and Medical Devices (BfArM) has been informed and has received a copy of this 'Field Safety Notice'.

Measure by us, the manufacturer:

We and our service partners will install additional contact protection.
We will carry out this measure at the next opportunity, at the latest when the appliance is next serviced. We will contact you to arrange an appointment.
Once this measure has been carried out, the switch can be used again.

Contact person of the manufacturer:

Mail	Martin Hermann m.hermann@nm-stahlgeraete.com
Phone:	+49 2634 9670-29
Fax:	+49 2634 9670-711
Service hotline:	+49 2634 9670-710

If you have any questions, please do not hesitate to contact us.

We thank you for your understanding and would like to apologise for any inconvenience caused.

Yours sincerely

Martin Hermann
PRRC / QMR / PM
medi stream
a product of the NM Stahl Geräte GmbH